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## Latest coronavirus information for new immigrants in the district of Konstanz

Date: 08.05.2020

Please share this information with all your contacts in the district. We appreciate that it is a difficult situation for everyone and thank you for your understanding, patience and support in sharing important information.  
This document "Latest coronavirus information" informs you about current measures and changes. In the document 'FAQ – New Immigrants' we have answered frequently asked questions for you [here](#).

### **Mask requirement:**

From 27.04.2020, all persons from the age of 6 are **required to wear a mask when out shopping and in public transport (bus and train)**. It is necessary to cover the mouth and nose with a (home-made) mask or e.g. with a cloth or scarf. You can find more information about the mask requirement in several languages [here](#).

### **Contact ban and social distancing regulations:**

**Private personal contacts** are still only allowed to a very limited extent. Furthermore, only two persons or members of your own household are allowed to be together in public spaces. However, with immediate effect it is again permitted for members of two different households (e.g. two families, two shared flats, etc.) to meet in a public space.

The **minimum distance of 1.5 metres** must still be maintained everywhere!

**Gatherings of more than 5 persons** in private rooms are still banned.

### **Childcare and education:**

**Schools** will generally remain closed until at least 15.06.2020 (after the Whitsun holidays). A gradual reopening of the schools is already underway:

- Pupils in their **final years** of their general education who graduate either this or next year have already been allowed to attend lessons again as of **04.05.2020**.
- Pupils preparing **to take their exams at vocational schools**, have also been allowed to return to school since **04.05.2020**.

- **Primary school children in year four** are to go back to school from **18.05.2020** for a limited time.
- **From 15.06.2020 (after the Whitsun holidays)**, all pupils are expected to attend school at least part-time. Lessons at school (classroom teaching) is to be combined with learning at home.
- It will also be possible for **pupils at vocational schools** to attend classes again part-time **from 15.06.2020**.

**Preschools and daycare centres** will generally remain closed until at least 15.06.2020. Some children can be admitted to **emergency childcare**. This is only for children up to and including year 7. It can only be used by children whose parents or legal guardians are in a profession that helps maintain the critical infrastructure (e.g. doctors, police officers, etc.) or who cannot do their work from home and are indispensable at work.

Further information on emergency care and how you can register your child there if necessary can be obtained from the local authority in which you live and/or from your child's nursery, pre-school or school.

From **18.05.2020** the care at the daycare centres is to be extended for up to 50% of the children.

**Public playgrounds** are allowed to open again. When and which playgrounds will be reopened is decided by the respective local authority.

**Universities and technical colleges** will remain closed until 10.05.2020. At the University of Konstanz and the HTWG Konstanz (University of Applied Sciences), the summer semester (like at most universities in Germany) started digitally in April and will run online for the entire semester.

From 14 May 2020 the **university library** will be allowed to open for the lending of literature previously ordered online. As a physical place of learning, however, the library will remain closed for the time being.

**Language courses** may resume from 04.05.2020 under observance of strict hygiene regulations. Many providers need a corresponding amount of time to implement the regulations and therefore will not open immediately on 04.05.2020. The course providers will inform their students about the individual restarting dates of courses and the corresponding additional regulations.

## **Religion:**

**Mosques, churches and synagogues** can open again. However, strict measures of the Infection Protection Act apply, such as maintaining the minimum distance and refraining from singing. It is up to each place of worship whether it opens and whether it adopts stricter rules.

## **Mobility and travel:**

**Visits and trips** should still be avoided as far as possible. Many inner European borders are still closed. The external borders of Europe (Schengen area) have been closed since 17.03.2020. The Federal Foreign Office has extended its warning against international travel until at least 14 June.

**Public transport:** Travel by train and bus is still partially restricted. You can find information on the website of the [VHB](#) and the [Stadtwerke](#) Konstanz.

## **Shopping, everyday life and leisure:**

With immediate effect, **all shops** are allowed to open again. Face masks must be worn and social distancing rules must be observed.

**Hairdressing salons and chiropodists** are also now allowed to open under strict conditions.

**Driving schools** may reopen from 11.05.2020 under strict conditions.

**Zoos, botanical gardens, museums, exhibitions, galleries and memorial sites** will be allowed to open from 06.05.2020.

## **Authorities and social services:**

### **Appointments at the District Administration Office**

All the departments of the District Administration Office are still open. However, it is only possible to enter the buildings by making a fixed appointment. Appointments are only made for important matters for which a visit in person is required. The departments can be contacted by telephone and e-mail.

During personal appointments in the administrators' offices, a face mask must be worn and a minimum distance of 1.5 metres must be maintained.

### **No entry to the shared accommodation**

For the time being, the shared accommodation facilities in the district will remain closed to all visitors until 15.06.2020 to protect the residents. Only the residents living there and the staff of the local district administration office have access. Failure to comply with the ban on entry will be penalised.

## **Social services**

### **District Administration Office / Office for Migration and Integration:**

Appointments can be made with the Services Department of the Office for Migration and Integration for important matters and by prior arrangement. If you have any

questions, please contact your administrator by e-mail or telephone. Important documents can also be sent to [ami-leistungen@LRAKN.de](mailto:ami-leistungen@LRAKN.de)

#### Jobcenter Landkreis Konstanz:

All appointments made before the coronavirus outbreak have been cancelled. The money will be paid as usual. There are no disadvantages for you due to the cancelled appointments.

If your entitlement is approved by the BAMF and for this reason receive money from the job centre for the first time, you do not have to come to the job centre. From next month you will automatically receive the money from the job centre.

You can contact the job centre as usual by calling 07531 36336-0 or via the e-mail address [jobcenter-landkreis-konstanz@jobcenter-ge.de](mailto:jobcenter-landkreis-konstanz@jobcenter-ge.de). In urgent cases, you can also contact the job centre of the district of Konstanz via the hotline 07531 36336-800.

#### Employment agency:

All appointments arranged before the coronavirus outbreak have been cancelled and dates postponed until further notice. There are no disadvantages for you due to the cancelled appointments.

The employment agency can be reached via the hotline 07531 – 585 700.

## **Social advice and support:**

### **Social advice for refugees and migrants**

The social services in the shared accommodation, the integration management and the migration advice centres can still be contacted by e-mail and telephone. In urgent cases and after prior arrangement by telephone, personal consultations are also possible.

### **Advice helpline of the youth welfare office**

The current situation presents many parents with a great challenge. The youth welfare office offers open telephone consultation sessions for parents. They can obtain educational assistance and advice by calling **07531 800-3211 or -3311**. Consultation hours are Mondays, Wednesdays and Fridays from 10 am to 12 pm, Tuesdays and Thursdays from 2 pm to 4 pm.

### **Helpline for mental health problems**

During the outbreak, the association vivo international e.V. and the University of Konstanz are providing telephone counselling and support for refugees who feel overwhelmed, helpless, sad, abandoned, sleepless, desperate or in some other way mentally distressed in these challenging times. You can find more information [here](#).

Affected persons can contact the telephone helpline on **07531 883207** from Monday to Friday from 9 am to 12 noon.

### **Telephone helpline for labour law**

The "Fair Integration" advice centre is offering multilingual telephone advice on the subject of coronavirus and labour law until at least 30 May. The advice is available in

Arabic, Dari, Tigrinya, Turkish, Russian, Spanish, Japanese, English and German.  
More detailed information and the corresponding phone numbers can be found [here](#).

## **Visits to doctors, medical care and information about coronavirus:**

### **Visits to the doctor and medication**

If you are experiencing flu-like symptoms, you should still not go to your GP without an appointment. Always call the doctor's surgery beforehand. If you need prescription medication (e.g. insulin), check with your GP's surgery to see if you need to keep a supply of the medication and have prescriptions made out.

### **Coronavirus helpline**

The District Administration Office of Konstanz has set up a helpline for citizens seeking advice on the coronavirus. It can be contacted from Monday to Friday between 8 am and 6 pm and Saturday between 8 am and 2 pm by calling 07531 800-7777.

### **What to do in suspected cases of coronavirus**

Multilingual information on what to do if you suspect you have coronavirus is available [here](#).

### **Further multilingual information about coronavirus**

- Integration Department:  
<https://www.lrakn.de/integration,Lde/mehrsprachige+informationen+zu+corona>
- Federal Commissioner for Integration:  
Homepage: <https://www.integrationsbeauftragte.de/ib-de/amt-und-person/informationen-zum-coronavirus>  
Instagram: <https://www.instagram.com/p/B9zdgEckUvW/>  
Twitter: <https://twitter.com/IntegrationBund/status/1239595687907594249>